

Satisfaction Levels with the Public Bus Service in Galway City

1. Where do you currently live?

Galway City	Galway County	Outside Galway
<input type="text"/>	<input type="text"/>	<input type="text"/>

2. What is your age group?

0-14 years old	15-24 years old	25-44 years old	45-64 years old	65 years +
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

3. Which gender do you most identify with?

Male	Female
<input type="text"/>	<input type="text"/>

4. How often do you take the bus in Galway City?

Daily	Weekly	Monthly	Occasionally	Never
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

5. In general (and if you do use the service), for what reason do you take the bus?

School/College	Work	Shopping	To visit family/friends	For social/leisure	Other
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

6. Is the bus your only option for completing this journey?

Yes	No
<input type="text"/>	<input type="text"/>

7. If you have answered 'no' to question 6, what reason best describes your preference for taking the bus?

I save money taking the bus	The journey is quicker by bus	There's less stress travelling by bus	I can get work/reading done on the bus	For environmental reasons	Other or I'd prefer not to say
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

8. What bus route do you normally take?

For example; 401, 402, 403, etc.

9. How satisfied were you with the **value for money** of your most recent bus journey?

Very Satisfied	Fairly Satisfied	Neither/nor	Fairly Dissatisfied	Very Dissatisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. How satisfied were you with **the punctuality of the bus** on your most recent journey?

Very Satisfied	Fairly Satisfied	Neither/nor	Fairly Dissatisfied	Very Dissatisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. How satisfied were you with **the length of time** your most recent journey on the bus took?

Very Satisfied	Fairly Satisfied	Neither/nor	Fairly Dissatisfied	Very Dissatisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12. Overall and taking everything into account from the start to end of the bus journey, how satisfied were you with your most recent journey?

Very Satisfied	Fairly Satisfied	Neither/nor	Fairly Dissatisfied	Very Dissatisfied
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. Have you any final overall comments or remarks about the public bus transport service in Galway City?

If you wish to be entered into a draw for a Leap Card with free Public Bus Transport for a month please enter an email address or phone number here

Rest assured these details will ONLY be used for the purpose of the draw and securely destroyed once the draw has been completed!